



TERMS AND CONDITIONS FOR THESOUNDWELL VIBRO-THERAPY LLC

1. Introduction:

- The purpose of the document is to clarify the usage of the website as a source for information about Vibroacoustic Therapy (about us, studies and research, testimonials, blog, and our e-commerce products)
- www.vibro-therapy.com is the main website for TheSoundWell.

2. Definitions:

- Defines key terms used throughout the document:
 - User: a person who purchased a product.
 - Potential client – a visitor
 - Order: an order made via the website to purchase a product.
 - Product: Physical product or a code to download low sound frequencies .

3. User Agreement:

- By using the website, users agree to be bound by these terms and conditions.

4. Orders and Cancellations:

- The ordering process of a product includes up to a three weeks' time for shipping a product. It includes adding items to cart, checkout, and payment methods.
- **Order confirmation and cancellation policies:**
 - Clients will receive an email confirming the purchase order
 - Cancellation – up to 10 days from payment's date
 - TheSoundWell will not cover shipping costs
 - TheSoundWell will reduce costs of a missing item or will not pay back if the product is damaged

5. Pricing and Payment:

- By reading the text in www.vibro-therapy.com/shop, users and potential clients accept the content.

- Pricing is displayed (including taxes and shipping costs).
- Payment process is described on the shop.
- Coupon may be available.
- To some heavy products and international payments added shipping costs will be charged.

6. Products and Descriptions:

- Disclaims responsibility for slight variations between product images and actual products appears on the general introduction in the shop page.
- TheSoundWell, reserves the right to change product prices and offerings without notice.

7. Intellectual Property:

- The website's content (text, images, logos) under the copyright and intellectual property laws.

8. User Conduct:

- TheSoundWell prohibits illegal activities on the website (e.g., hacking, posting harmful content).

9. Disclaimers and Warranties:

- Disclaims about usage of content and products appear on the bottom of every page.
- There is a limit on liability for any damage arising from website use.

Users need to read carefully the instructions attached to each product and apply them to keep safety.

- There is a one-year warranty for the products. Clients will be responsible for shipping the products back to Florida and from Florida to their destination.

10. Changes to Terms and Conditions:

- We reserve the right to modify terms and conditions with notice.

11. Contact Information:

- The website includes contact details for customer inquiries.
- **Privacy Policy:** A separate privacy policy is linked on the website pages' bottom.
- **Shipping and Returns:** A dedicated section outlining shipping policies (delivery times, costs) and return/exchange procedures is included in the shop.

- **Force Majeure:** Please note, circumstances beyond the company's control such as delay of import of products parts could impact order fulfillment (e.g., natural disasters, strikes).

For any question, please contact avigail@vibro-therapy.com